



Unitech Movers LLC

QUALITY POLICY

We, Unitech Movers L.L.C Dubai Provides services in the fields of land transportation of good and heavy equipment (LTL & FTL) ocean freight air freight, passenger transportation and customer clearance, take pride and honor in declaring the company's commitment to satisfy our customers by providing high quality services as well as to provide and maintain an amiable working environment to our staff and clients to create for sustainable development.

Unitech Movers L.L.C is committed to make every effort in continual improvement of its services provided to the customer by aiming to consistently provide services that meet customer and applicable statutory & regulatory requirements. The management will provide necessary resources & training to its employees to enable them to implement quality objectives & enhance procedures efficiently and effectively management of work processes.

In order to achieve and sustain this, Unitech movers L.L.C committed to:

- *Ensure sustainable infrastructure/service by utilizing resources in an effective, efficient and sustainable manner*
- *Ability to facilitate opportunities to enhance customer satisfaction, addressing risk and opportunities associated with Unitech movers L.L.C's context and Objectives*
- *Strive for continual improvement through systematic identification of the root causes behind the non-conformities and subsequent elimination of the same*
- *Achieve service quality excellence combined with customer satisfaction by providing timely and effective delivery of services to our customers*
- *Enhance the skills of our people through training, personnel motivation, fostering a professional work ethic atmosphere and providing a healthy and safe working environment of our staff, clients and contractors*
- *Establish, implement and continually measure the achievement of our approved quality objectives & targets as well as the stated policy and communicate this policy to all our staff members, customers, suppliers and other interested parties*
- *Comply with contract terms, regulations set forth by national and international bodies, legal regulations, statutory and compulsory standards*

COMMITMENT

I, as the Managing Director, along with my dedicated team shall assume full responsibility and accountability towards successful implementation of quality policy and objectives.

Managing Director,